

Sony Ericsson X10 2.1 update

Sony Ericsson will be updating the entire range of X10 handsets with Google's Android 2.1 software as of the start of November. The new software will give you new features on your handset as listed below

- HD Video recording with continuous auto-focus for high quality videos.
- New backup and restore application, with extended content back up
- 5 home screens for apps, widgets, shortcuts and folders
- Stronger integration with Social Networking
- Full support for .vcf files (electronic business card file format)
- Upgrade of the android platform to Android 2.1

When the update is available you will get a notification in the notification bar at the top of your handset. Before any updates are performed on your device Arrow recommend that you do a backup of your data, as to not lose any critical data or settings you may need.

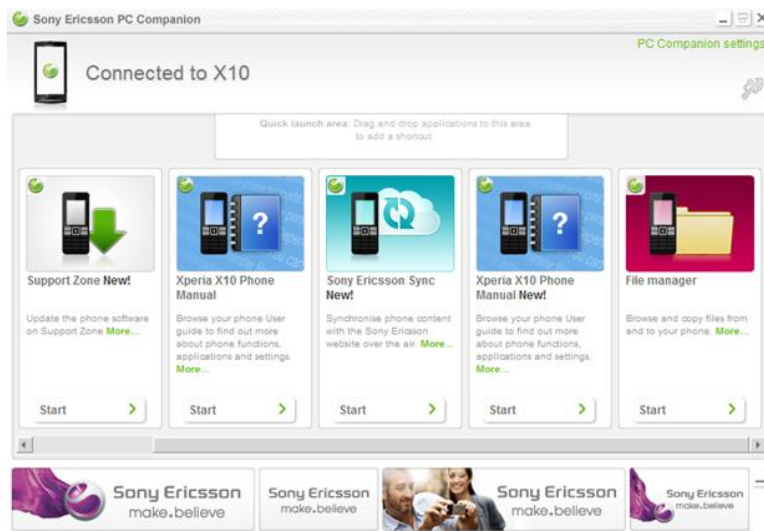
If you have a company provided device, then please check with your IT dept before you make any changes. You will need to make sure that you have sufficient rights on your computer to install the PC Companion software and you have the ability to make changes to your mobile device' firmware.

The following walk through is based on an X10, but the X10 Mini & Mini Pro are all upgraded in the same way

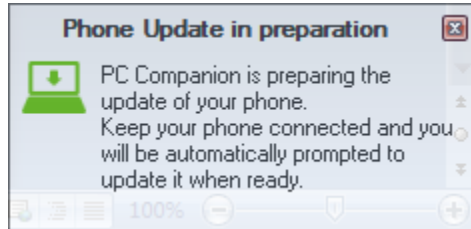
Performing the X10 Android 2.1 update

Please follow the below steps to perform the upgrade on your handset once you have received the notification on your device.

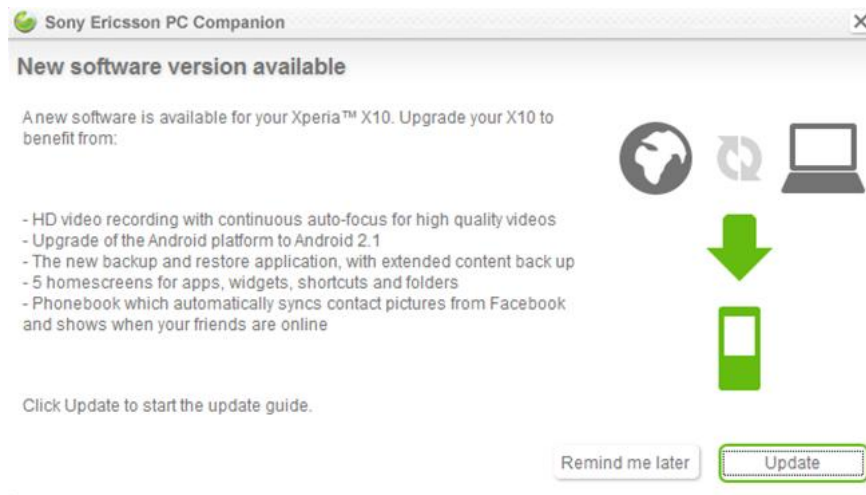
1. Plug your X10 device into your computer to load the Sony Ericsson PC Companion software.



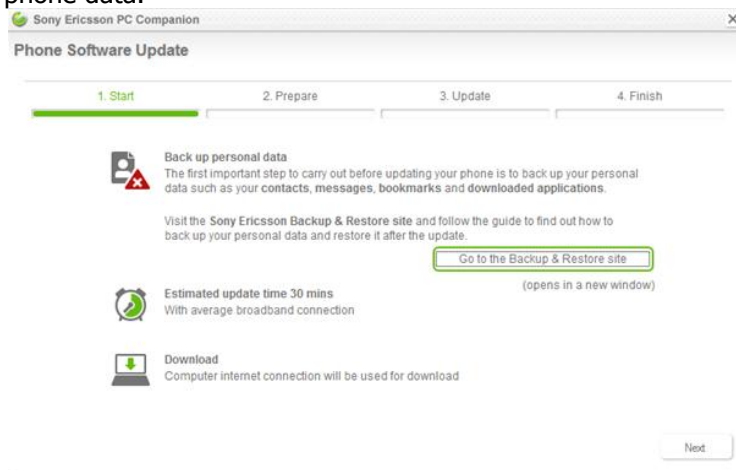
2. You will now see a notification pop up on your screen notifying you of a software update.



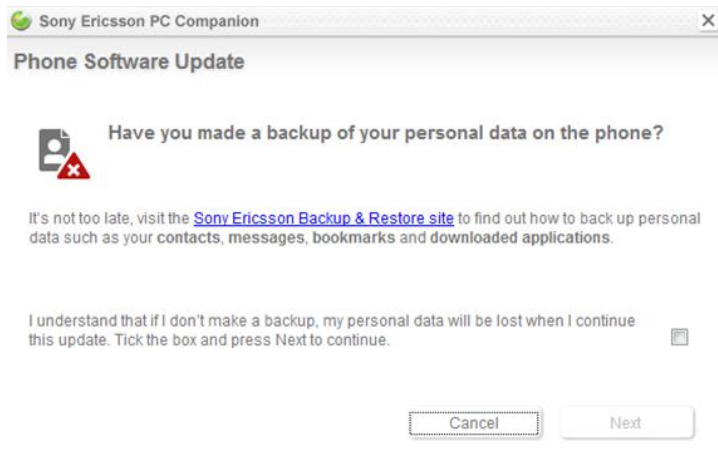
3. The following screen will pop up once the PC Companion has detected which software version is required for your device.



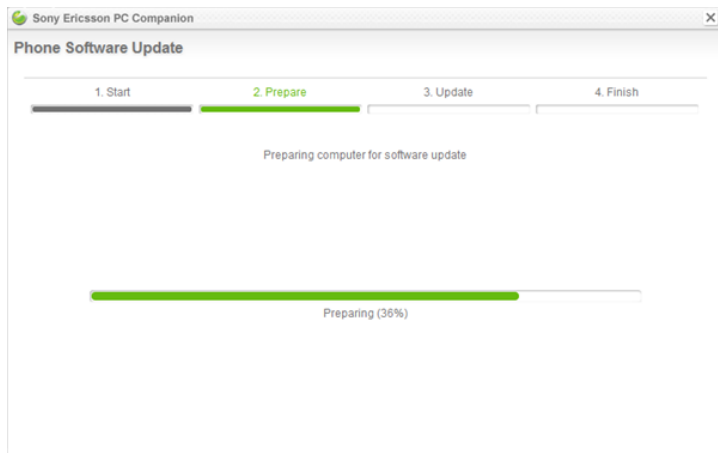
4. Click on the update button and it will then ask you to back up your device. You will be forwarded to the following site <http://www.sonyericsson.com/update/backupandrestore/xperiaX10?lc=en&cc=GB> Follow the instructions on the website and you will be able to back up and restore your phone data.



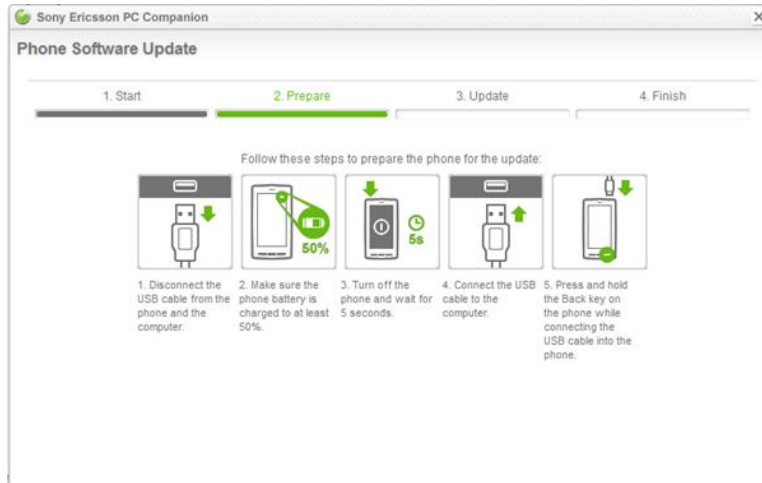
5. Sony Ericsson PC Companion will ask you if you have made a back up of your device. If you have please click next.



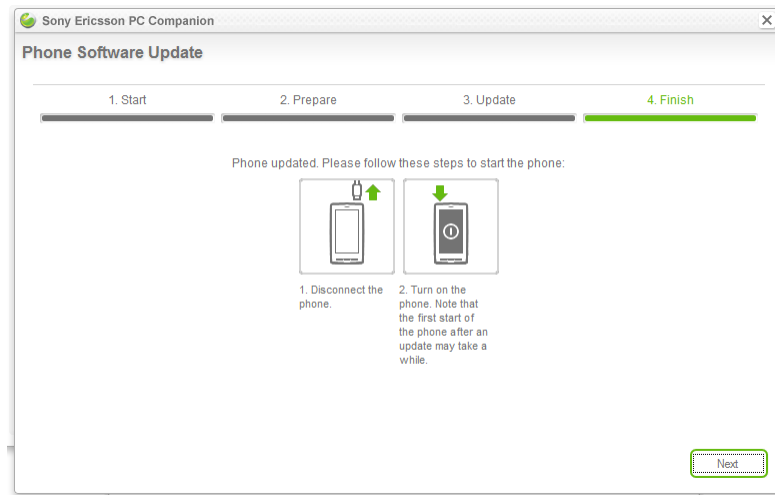
6. The PC companion software will download the update and prepare your handset for installation



- Once the download has been completed please follow the on screen instructions for the phone to be updated.



- Once the phone has been updated you will be asked to disconnect the phone and turn on the device for the installation of the update to finish.



- Once the phone has started again run the backup and restore application and restore the phone data from the back up you made previously. You will have to make the following changes to your device once you have restored it: -

- Please beware that Moxier Sync settings will not be restored and will need to be manually entered.
- Applications will need to be re-installed, but you will be prompted to install each application that was on the device prior to the upgrade.
- You will need to re-enter your Google account settings as well.
- Any Wi-Fi settings that may have been saved on your device prior to the upgrade will have to be entered again as the backup does not retain these settings unfortunately