

Voicemail Setup Guide for Vodafone

Setting up your Voicemail

1. To set up dial 1211 send
2. To cancel dial 1210 send

Retrieving your messages

1. Dial 121 send and you can listen to your messages
2. Key 1 Return to the main menu
3. Key 2 Repeat message
4. Key 3 Delete message
5. Key 5 Reveal the caller's number
(Press 5 again to automatically dial the number)
6. Key 6 Go to next message
7. Key 7 Save message for 7 days

To access the main Voicemail Menu

1. Dial 121 send then Key 1 for the main menu.
2. Key 2 Listen to your messages
3. Key 3 Personal greeting
4. Key 4 2 to change your security code
5. Key 4 3 to change alert type

Using your phone abroad

Before using your phone abroad, please:

1. Contact us to check that Vodafone has a roaming agreement with the country you are visiting
2. Ensure you set up a voicemail security PIN **before** going abroad so you can dial in remotely and access your messages
3. Retrieval of voicemail whilst abroad - please dial +44 7836 121 121, you will be prompted for your mobile number and the PIN that you set up before leaving the UK

Please be aware of the following: If you are called whilst 'roaming' abroad you will be charged for the incoming leg of the call. In addition, if the number you are calling from abroad is engaged/not answered you will still be charged for the call.