

Restore a Nokia phone back to Factory Settings

Please note performing a factory reset will wipe all data on the device permanently unless a backup has been made beforehand.

1. Enter the shortcode ***#7780#**.
2. This will now prompt a message to say that you have requested to restore the phone back to its factory conditions. Click **OK**.
3. It will now ask for a **Factory Code**. Please enter **12345**.
4. The phone will now restore back to its original factory settings.