

## Firmware Upgrade with Desktop Manager - (Desktop Manager v6.0)

**Ensure you have BlackBerry Desktop Manager installed.**

1. Connect the BlackBerry to the computer and open the BlackBerry Desktop Manager.
2. Click the **Device** menu and select **Update my device**, as in the following image:



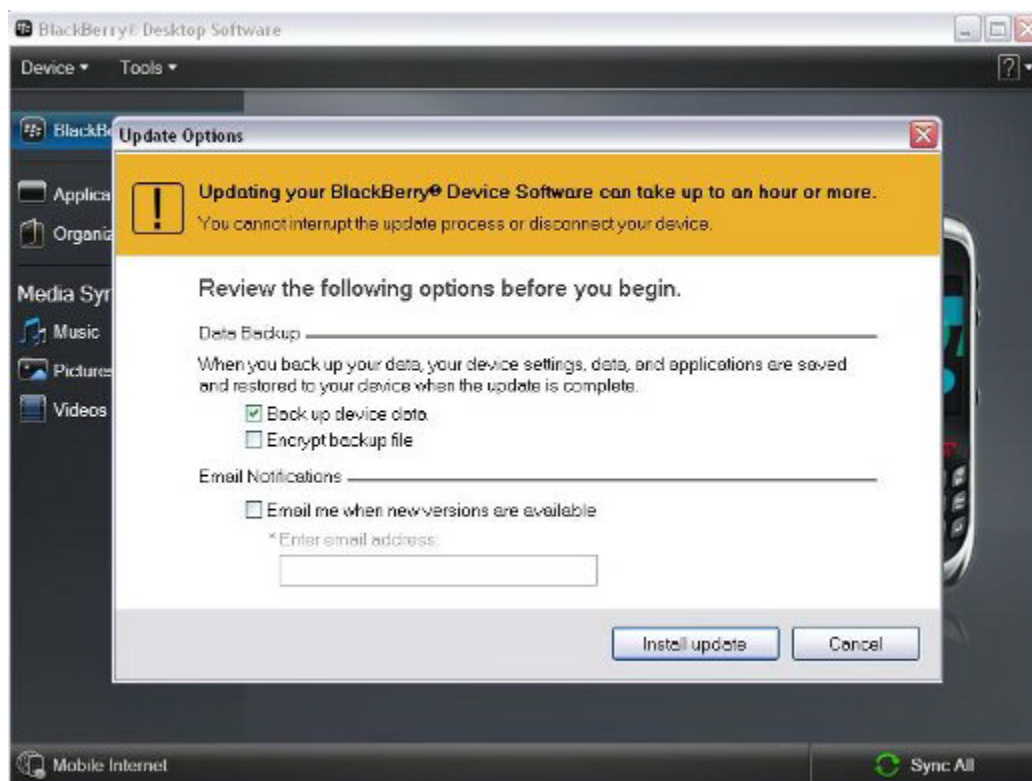
3. A dialog box appears and indicates that there are no BlackBerry Device Software updates available. Click **View other versions** in the lower left corner, as in the following image:



4. The check box for the currently installed version is selected in the **Available Versions** list. Click the **Install** button, as in the following image:



5. Select the check boxes for the appropriate update options and click the **Install Update** button, as in the following image:



The BlackBerry Device Software is reloaded on the BlackBerry smart phone.